



HAMPSHIRE CONTROLS CORPORATION

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LIMITED WARRANTY

Hampshire Controls Corp. warrants each item manufactured against defects in material and workmanship, when used as recommended, for a period of one year from installation. Products believed to have such defects must be returned to the factory by prepaid transportation.

Hampshire Controls obligation under this warranty is limited to the repair or replacement, at its option, of those items, which upon examination, prove to be defective. Such repair or replacement will be made without charge.

This warranty will be void if repairs or alterations are made or attempted without factory authorization, or if the item has been subject to misuse, negligence or accident.

Hampshire Controls Corp. assumes no liability for consequential damages of any kind. The purchaser, by acceptance of the product, assumes all liability of the consequences of its use or misuse.

Hampshire Controls Corp. makes no other warranty, whether expressed or implied, in connection with the sale or use of its products.

SHIPPING AND RETURN POLICIES

Shipping:

- For in-stock items shipping to U.S. and Canada, allow 1-2 business days processing time plus 3-7 business days for UPS Ground delivery. Domestic orders of in-stock items with Next Day or 2-Day shipping will be processed and shipped the same business day (excluding weekends & holidays) providing the order is received before 11:00a.m. EST.
- We ship to all locations within the United States (including Alaska and Hawaii) and worldwide. We cannot ship to P.O. Boxes except for those on U.S. military bases.
- A credit card receipt which includes the tracking number will be emailed.
- We require a FedEx, UPS or DHL account number in order to ship collect to international locations.
- If the shipping carrier charges Hampshire Controls Corp. for additional fees due to inaccurate address information from the customer then we will charge the credit card account of the customer.

Returns:

- Hampshire Controls products can be returned within 30 days of purchase and are subject to a 15% restocking fee after examination of the condition of the product.
- All products must be returned in new and unused condition.

Please contact us if you have any additional concerns or questions about our shipping and return policies.